THE INTERCULTURAL COMPETENCE OF THE PHILIPPINES STUDENTS STUDYING AT THE ENGLISH LANGUAGE EDUCATION STUDY PROGRAM OF LAMBUNG MANGKURAT UNIVERSITY

SARJANA'S THESIS

MOHAMMAD RIZAL

REG. NUMBER: 1810117210009



ENGLISH LANGUAGE EDUCATION STUDY PROGRAM FACULTY OF TEACHER TRAINING AND EDUCATION UNIVERSITY OF LAMBUNG MANGKURAT BANJARMASIN

2023

THE INTERCULTURAL COMPETENCE OF THE PHILIPPINES STUDENT STUDYING AT THE ENGLISH LANGUAGE EDUCATION STUDY PROGRAM OF LAMBUNG MANGKURAT UNIVERSITY

SARJANA'S THESIS

Presented to the Faculty of Teacher Training and Education as a Partial Fulfillment of the Requirements for Completing the Sarjana Pendidikan Program in the English Language Education Study Program

MOHAMMAD RIZAL 1810117210009

ENGLISH LANGUAGE EDUCATION STUDY PROGRAM
FACULTY OF TEACHER TRAINING AND EDUCATION
UNIVERSITY OF LAMBUNG MANGKURAT
BANJARMASIN

2023

LETTER OF APPROVAL

This is to certify that the Sarjana's Thesis entitled THE INTERCULTURAL COMPETENCE OF A PHILIPPINES STUDENT STUDYING AT THE ENGLISH LANGUAGE STUDY PROGRAM OF THE UNIVERSITY LAMBUNG MANGKURAT" has been approved by the thesis advisors for the oral examination.

Banjarmasin, November 2022 Advisor 1

Dr. Novita Triana, S.Pd., M.A.

NIP: 197411192000122001

Banjarmasin, November 2022 Advisor II

Elsa Rosalina, S.Pd., M.Pd

NIP: 199104072019032025

Approved by:

Coordinator of English Language Education Stud Program,

NIP. 19771023 200 J 12 2 003

Noor Eka Chandra, M.Pd.

REVISION APPROVAL FORM

RESEARCH RESULTS SEMINAR

The undersigned hereby declares that:

Name

: Mohammad Rizal

Student's ID

: 1810117210009

Degree

: Bachelor of Education

Study Program

: English Language Education

Thesis Title

: The Intercultural Competence of a Philippines student studying at the English language study

program of University lambung mangkurat

Has completed the revision of the thesis manuscript in accordance with the suggestion given by the Examiner Board therefore, this thesis is ready to be submitted for the thesis exaSmination.

Banjarmasin, October 10th 2023

Advisor I,

Dr. Novita Triana, S.Pd., M.A.

NIP. 197411192000122001

Advisor II,

Elsa Rosalina, S.Pd., M.Pd

NIP. 199104072019032025

Examiner,

Elvina Arapah, M.Pd.

NIP. 197902132005012002

98007\$82070121003

Approved by:

Coordinator of English Language Education Study Program,

REVISION APPROVAL FORM

RESEARCH RESULTS SEMINAR

The undersigned hereby declares that:

Name

: Mohammad Rizal

Student's ID

: 1810117210009

Degree

: Bachelor of Education

Study Program

: English Language Education

Thesis Title

: The Intercultural Competence of a Philippines student studying at the English language study

program of University lambung mangkurat

Has completed the revision of the thesis manuscript in accordance with the suggestion given by the Examiner Board therefore, this thesis is ready to be submitted for the thesis exaSmination.

Banjarmasin, October 10th 2023

Advisor I,

Dr. Novita Triana, S.Pd., M.A.

NIP. 197411192000122001

Advisor II,

Elsa Rosalina, S.Pd., M.Pd

NIP. 199104072019032025

Examiner,

Elvina Arapah, M.Pd.

NIP. 197902132005012002

oh Yamin N

980074620/0121003

Approved by:

Coordinator of English Language Education Study Program,

LETTER OF APPROVAL

This is to certify the Sarjana's Thesis of Mohammad Rizal, Reg. Number 1810117210009 entitled "The Intercultural Competence of a Philippines Student Studying at the English Language Education Study Program of Lambung Mangkurat University" has been approved by the Board of Examiners as the requirement for completing Sarjana Pendidikan Program in English Language Teaching.

Banjarmasin, January 9th 2024

Chair Person,

Dr. Novita Triana, S.Pd., M.A NIP. 197411192000122001

Member,

Elsa Rosalina, S.Pd., M.Pd NIP. 19910407 201903 2025

Member,

Elvina Arapah, M.Pd.

NIP. 197902132005012002

Approved by,

coordinator of

Bright Language Education Study Program,

Mohammad Yamin, M.Pd.

ABSTRACT

Rizal, M. 2023. The Intercultural Competence of The Philippines Students Studying at The English Language Education Study Program of Lambung Mangkurat University. English Language Education Study Program, Faculty of Teachers' Training and Education, Lambung Mangkurat University, Banjarmasin. The first advisor: Dr. Novita Triana, S.Pd., M.A., and the second advisor: Elsa Rosalina, S.Pd., M.Pd.

Keywords: Intercultural Competence, Philippines Students.

This study aimed to discover international students' problems while studying in Indonesia. This study aims to focus on the intercultural competence of The Philippines students studying in the English Language Education Study Program at Lambung Mangkurat University. The subject of this study is a student from the Philippines batch 2019 who got a full-ride scholarship to study in the English Language Education Study Program at Lambung Mangkurat University.

This research used qualitative descriptive research focusing on understanding social phenomena from the subject's perspective. This research used narrative inquiry as its primary method to find the life experience of the issues over time and know the subject's experiences while studying in Indonesia. The instrument used in this research is interviews.

The findings can be categorized into three elements of the Intercultural competence model: knowledge, skills, and attitude. In the element of knowledge that includes cultural self-awareness as the main component, the subject mentioned That she learned and understood the culture as much as possible, especially those that interested her. She also takes active steps to increase her cultural awareness. In terms of element skills, the findings show that the subject had a problem while having a conversation with the locals at first. Still, she tried to learn the language, both Bahasa Indonesia and Bahasa Banjar, with her friends and this helps her in her daily life, especially when talking with the people around her and the locals. And in the elements of attitudes have four sub-components: respect, openness, curiosity and discovery. She mentioned that when she is in a conversation with her friends or people. Around her, she tried to listen more and then tried to answer them in a low-tone voice at first. She did this to make sure that she didn't get misunderstood by the people she was talking to. She also said in order to get respect, she needs to respect others' opinions first. Based on the findings, it is suggested that the university can hold some seminars or a special class before the start of the study. The purpose of this is to prepare the international student, especially in communication, which becomes the main problem of the subject in this research. The university could also make a special curriculum for the international students who majored outside The English Language Education Study Program; this will make the international students face less difficulty in understanding the material that the lectures gave to them.

ACKNOWLEDGEMENT

Alhamdulillahi Rabbil' aalamin, all praises to Allah SWT and to Prophet Muhammad SAW the almighty for the strengths, blessing, and companions so I could finish my thesis. Without Them there would not be an easy and pleasant way through all of the efforts to finish this thesis as partial fulfillment to obtain the degree of Sarjana Pendidikan majoring Pendidikan Bahasa Inggris.

On this occasion, I would like to express sincere thanks and gratitude to all the people who help and supported me in finishing this thesis, especially extend to:

- 1. Prof. Dr. Ahmad, S.E,. M.Si as the rector of Lambung Mangkurat University which creates a supportive environment for learning activities.
- Prof. Dr. Sunarno Basuki, Drs., M.Kes. AIFO as the Dean of Faculty of Teacher Training and Education Lambung Mangkurat University, for the guidance, patience and support.
- 3. Dr. Mohammad Yamin, M.Pd. as the coordinator of the English Language Education Study Program who always gives support and hope.
- 4. My great advisor, Dr. Novita Triana, S.Pd., M.A., as the first advisor, who provided direction, patience, support, and trust during the entirety of the researcher's thesis research, commencing from its inception till its completion.
- 5. Elsa Rosalina, S.Pd., M.Pd as the second advisor as well as the researcher's academic advisor. For all her support, corrections, and guidance during the writing of this thesis and her guidance during the study.
- 6. Elvina Arapah, M.Pd, as the examiner for guidance and support along the step-by-step of this research.
- 7. All the lecturers in ELESP of FKIP ULM for the knowledge they have given for all these years.
- 8. Ms. Jane, as the subject involved in this research thank you for your help and patience during the process of making this Thesis. and gave the

researcher's a valuable lesson and new knowledge during the interview

process.

9. My beloved parents, Mohammad Noor Ichwani, S.E and Ratna Dewi Zailani

who gave nonstop support during the researcher's time writing the thesis

and the advice along the way. The word thank you won't be enough to show

my gratitude to both of you.

10. My two younger brothers, Mohammad Rafi and Mohammad Rafaldy for

their support and love to this day.

11. All of my friends in ESA, Ambis Skripsi and Mahasiswa Unbim who have

been together on this journey, wish you guys all the best.

12. I, myself, have been able to work together with others to complete this need.

Thank you for keeping a positive outlook even when things don't look good,

and for never giving up on your self-belief; as a result, I was able to

demonstrate that I can count on myself. Thank you for your good intentions,

your honesty, and your persistence up to this point in the struggle.

The researcher realizes that this thesis is far from being perfect. Therefore,

opinions, suggestions, and criticism are needed to improve it. Hopefully, this thesis

will give a meaningful contribution to the readers.

Banjarmasin, 2023

Writer

TABLE OF CONTENTS

LETTE	R OF APPROVAL	i
ABSTR	ACT	. Vi
ACKNO	OWLEDGEMENT	vi
TABLE	OF CONTENTS	. ix
СНАРТ	ER I INTRODUCTION	1
1.1	Background of Study	1
1.2	Statement of The Problem	4
1.3	Purpose of The Study	4
1.4	Scope of The Study	4
1.5	Significance of The Study	5
1.6	Definition of Key Terms	6
СНАРТ	ER II REVIEW OF LITERATURE	7
2.1	Intercultural competence	7
2.2	The Elements of Intercultural Competence	8
	2.2.1 Knowledge	8
	2.2.2 Skills	9
	2.2.3 Attitude	10
2.3	Previous study	12
СНАРТ	ER III METHOD OF RESEARCH	17
3.1	Approach and Type of Research	17
3.2	The Subject of The Research	18
3.3	The Setting of The Research	18
3.4	Instrument of The Research	19
3.5	Data and Sources of Data	20
3.6	Data Collection Techniques	20
	3.6.1 Interview	21
3.7	Data Analysis	22
3.8	Trustworthiness of the Research/Data Triangulation	22
	3.8.1 Credibility	23
	3.8.2 Transferability	23

3	3.8.3 Dependability	24
3	3.8.4 Confirmability	24
CHAPTER IV RESEARCH FINDINGS AND DISCUSSION		25
4.1 7	The description of the data	25
4.2 7	The research finding of the interview	25
4	4.2.1 Knowledge	26
4	4.2.2 Skills	28
4	4.2.3 Attitudes	29
4.4 I	Discussion	31
CHAPTER V CONCLUSION AND SUGGESTION		35
5.1	Conclusions	35
5.2 \$	Suggestion	36
REFERE	ENCES	38
APPENDICES		44
APPI	ENDIX 1 Interview Guidelines	45
APPI	ENDIX 2 INTERVIEW VALIDATION FORM	49
APPI	ENDIX 3	52
BER	ITA ACARA	52
APPI	ENDIX 4 INTERVIEW TRANSCRIPT	53
CUR	RICULUM VITAE	78