

THESIS

**THE EFFECT OF TOTAL QUALITY MANAGEMENT PERCEPTION ON
EMPLOYEE PERFORMANCE (STUDY AT PT. INDOCEMENT TUNGGAL
PRAKARSA P-12 TARJUN KOTABARU)**



Submitted To Meet The Requirements for Obtaining a Bachelor Degree in
Management

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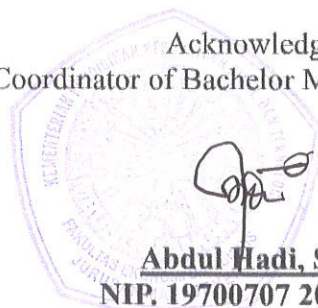

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STATEMENT OF ORIGINALITY

Here, I signed the Statement of Originality letter, declaring in truth that this thesis is the result of my research. As appropriate, I have disclosed all quotations and assistance from various sources. No one else has ever published this script for any purpose. If later on it turns out that my statement is not true, then I am prepared to accept the legal consequences of the falsehood of the statement.

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Regards,



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ABSTRACT

Muhammad Ikhwan Munazir (2024). The Effect of Total Quality Management Perception on Employee Performance (Study At PT. Indocement Tunggal Prakarsa Plant-12, Tarjun, Kotabaru). Advisor: Widyarfendhi, SE, M.Si

This study aims to examine and analyze the effect of total quality management perception on employee performance. Employee performance was the dependent variable in this study.

The population in this study are employees of PT. Indocement Tunggal Prakarsa Plant 12 Tarjun. The sampling technique used in this study is non-probability sampling, and statistical techniques used are partial least squares (PLS-SEM).

The findings demonstrate a positive relationship between total quality management perception and employee performance, leading to the conclusion that employee performance will improve as total quality management perception improves.

Keywords: Total Quality Management, Employee Performance

FOREWORD

All praise and gratitude to Allah SWT so that the authoer can complete the thesis with the title “THE EFFECT OF TOTAL QUALITY MANAGEMENT PERCEPTION ON EMPLOYEE PERFORMANCE (STUDY AT PT. INDOCEMENT INDOCEMENT TUNGGAL PRAKARSA PLANT-12 TARJUN KOTABARU). This thesis was prepared in order to complement the Bachelor of Management degree at the Faculty of Economics and Business, Lambung Mangkurat University. On this occasion the author would like to thank especially to:

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